

# TERMS AND CONDITIONS

## ORDERING

**Business Hours:** McDonald Bros Racing Products are open from Eastern Standard Time 8.30 a.m. to 5.30 p.m. Monday to Friday and 9 a.m. to 12.00 p.m. Saturday.

**Phone orders:** Please have your name, address, phone number and ship to address prepared when ordering. If possible have the part number available as listed in price list.

**Credit card orders:** We accept VisaCard, MasterCard. When ordering please have the card number, expiry date, verification number (last 3 numbers on reverse side of card). All truck and C.O.D. freight charges will be added into your invoice total. A surcharge of 1% will apply to all card transactions.

**Direct Deposits:** We accept direct deposits or internet transfers, quote invoice number when doing the transaction so that we can collate the transaction.

**Deposits:** A 50% deposit is required on custom built and specially ordered merchandise, all deposits are non-refundable.

## SHIPPING

All roll bars, roll cages, chassis rails, chassis clips, wheel tubs and items over 20 kg and/or 1 metre in length/width/height are sent via Direct Freight. All items less than 20 kg and 1 metre in length can be sent via Australia Post if requested. **All freight charges are prepaid.**

Upon receiving shipment prior to signing the consignment note it is your responsibility to verify that the shipment arrived in good condition. If you sign for something you don't receive or are damaged in transit neither the Freight Company nor McDonald Bros Racing Products will be responsible for replacing the item.

## RETURNS

No returns accepted after 30 days from the date of invoice. All merchandise is subject to a 20% restocking fee, and must accompany the original invoice. McDonald Bros Racing Products will only accept a product that hasn't been modified and is in an as new condition. Before returning the item you must call McDonald Bros Racing Products. All freight charges must be prepaid prior to return, no C.O.D. No returns on special orders or fabricated parts.

## CLAIMS

Damage claims must be made with the freight carrier. Claims regarding content errors must be reported within 7 days of receipt of order.

## WARRANTY

Neither the seller nor manufacturer will be liable for any loss or damage or injury directly or indirectly arising from the use of or inability to determine the use of these products. Before using the user shall determine the suitability of the products for its intended use. In this connection the user assumes all responsibility and risk. We reserve the right to change specifications without notice. McDonald Bros Racing Products makes no guarantee in reference to any specific class legality of any component. **All products are intended for racing and off road use.** If installation is on a road driven vehicle it is the responsibility of the user to consult a state recognised qualified engineer as to the compatibility and legal requirements for their relevant state road laws. All products sold on an as is basis and are a multi application fitment and some fabrication and welding skill is required.

NO PRODUCT OR SERVICE IS DESIGNED OR INTENDED TO PREVENT INJURY OR DEATH